

Boldon Newtown Resident Satisfaction Survey

DVD PLAYER

Draw will take place on Thursday 30th August 2007. Winner will be notified by phone.

The Boldon Neighbourhood Management team has been fully in operation since November 2006. The team would like your views on what difference we have made to your community.

Name: _____

Address: _____

Post Code: _____ **Tel:** _____

E-mail: _____ **Age (if under 18)** _____

Please place a tick in the relevant box that most accurately indicates your view, 1 being Very Satisfactory, 2 Satisfactory, 3 no change/difference, 4 Un-satisfactory and 5 Very Unsatisfactory.

Questions	1	2	3	4	5
1 Please rate improvement, if any, in the following area's:	☺	2	☹	4	☹
Pit Wheel and New Paving on Reginald Street					
Decorative Boards (Charles Street)					
Hanging Baskets & Planters (North Road)					
New Litter Bins throughout the estate					
2 New CCTV Camera's in the Area					
Overall tidiness of the estate					
Re-launch of the Community Garden (Behind Asda)					

2 Have you seen improvements in the following areas?	☺	2	☹	4	☹
Activities ran for Children (Under 13's)					
Activities ran for Young People (13+)					
Activities for Families					
Activities for Older People					
Access to Training/employment opportunities					
School Holiday activity provision					

Please Continue Overleaf

3	How satisfied are you that there has been an increase in access to local service's in the following areas?	😊	2	😊	4	☹️
	Employment Advice					
	Training Advice					
	Welfare Rights/ citizens advice					
	Health Advice/ Activities					
	Childcare Provision					

4	How useful do you find information sent to you from the following:	😊	2	😊	4	☹️
	Boldon Newtown Community News (Newsletter)					
	Boldon Newtown Holiday Activity leaflet					
	Boldon CA leaflets/ newsletters					

5	How satisfied are you with the information sent to you regarding:	😊	2	😊	4	☹️
	Demolition of John and Charles Street (94-188 even number only)					
	Proposed New Housing development (John & Charles Street)					

6	Over the last 9 months, Living in Boldon Newtown is now:	😊	2	😊	4	☹️
	Safer					
	Cleaner (less rubbish)					
	More environmentally pleasing (More plants and shrubs)					
	Offering greater opportunities for resident involvement					
	Offering more services locally					
	Offering more Family/ children and holiday activities					

Is there anything that you think we should be doing, that currently we are not?

Do you have any comments on any of the things that we have done. Have they made a positive impact?